**Resume**

Amit Pratap Singh

**DevOps Engineer**

Mob No. 9821457769

Sec – 48, Gurugram  
Email ID: [Amit.dwhfcl@gmail.com](mailto:Amit.dwhfcl@gmail.com)

**CAREER SUMMARY**

*An ambitious, self-motivated individual who has the necessary skills, personal attributes with experience in Database/Application Quality Assurance/Management/Administration required for a successful career at the highest levels. Right now I am keen to find a suitable position within an ambitious company that is renowned for hiring exceptional people and for giving those unparalleled opportunities to build their careers and capabilities.*

**SYNOPSIS**

* A Regular B.Tech. (CS) qualified professional with 2.9 years of experience have knowledge in Computer Science, software and Applications.
* Experienced includes one full lifecycle of system monitoring, which includes requirement gathering from the business, studying the existing process, documentation of requirement, involvement of technical and functional aspects, design specification and ability to interact with client /end user to solicit information and define solution requirement, Responsible for the Xchange, IIS UI build and deployment on production servers, Accept the faults received on clarifier CRM Bridge tool raised by the planners, community identify the issue on our application and if needed provide a configuration change or code fix for the issue after the approval from the In life customer managers.
* Key strength is verbal and written communication and interaction with the customers.
* Worked on Change management, release management and capacity management.
* Well-Versed with Software Development Life Cycle / Process / support Frameworks.
* Excellent problem solving and debugging skills. Willingness to learn and master the latest cutting-edge technologies.
* An excellent team player with very good communication skills.

**SKILLS**

**Operating System:** Windows Server 2008 R2,2012 R2 Standard

**Cloud**: Azure Cloud Computing, Webapp Creation VNets, Roles in AWS and Azure, Active Directory, Migration

**Features:** SSL, Load Balancing, Traffic Manager, Backup

**Tools:** Team City, MS GitHub, Microsoft Visual Studio 2015, Fiddler, SSMS

**Programming Language:** C#

**Web Technology:** HTML, JQuery, XML, JSON

**Microsoft Technology:** ASP.NET, Web Services

**Server :** IIS Server 6.0, 7.0, 8.0, AWS Services, Server Configuration

**Database:** Microsoft SQL Server 2012

**Others :** Knowledge of Public, Private and hybrid cloud

**CAREER PROFILE**

* **Company:** QuadLabs Technologies Pvt Ltd  
  **Duration:** Oct 2016 to Till Date  
  **Role:** DevOps Engineer  
  **Environment:** .Net, SQL server 2012R, IIS 8, Windows Server 2012 R2.
* **Company:** Relevo Technologies  
  **Project:** RelevoWebsite  
  **Duration:** Aug, 2015 to Oct 2016  
  **Role:** Software Developer  
  **Environment:** ASP.NET with C# and SQL Server 2012 and JQuery.
* From June 2014 to May 2015 was preparing for government Jobs.

**ROLES AND RESPONSIBILITIES**

* Over 2.9 years of experience in SQL server, Analyzing the bugs, troubleshooting issues, application support functions, deploying the codes on test servers and testing for any issues and then deploying on live and IIS servers.
* Experience in supporting Web Based application which Involves following technology .NET.
* Providing post deployment support for upgrades / changes / enhancements done on production (Live) Environment.
* Time-efficient, systematic working methodology. Rapid adaptability to new problem-solving and new locations.
* Developing involving database design & management, fine-tuning, database backup & recovery and extending support to technical teams for optimizing application performance.
* Provide support for application build and releases.
* User Problem Management: User interactions through phone / mail to get more details for a fault.
* Manage Load Balancing , SSL on AWS and Microsoft Azure
* Code committing, merging with GitHub Tortoise Tool.
* Basic Idea on Azure App Services, Auto scaling, custom domains.
* In accordance with agreed procedures; monitors application systems. As a part of this carries out regular scrutiny of the application software, systems software for proactive maintenance.
* Data updates: Bulk data updates.
* Performance and Capacity Reporting:
* A monthly highlight report, fault report, ITES report is made for the management.
* Uses application management software and tools to collect agreed performance statistics.
* Well versed with Basic of Networking & S.D.L.C
* Monitoring performance and resources on serve
* Ensures all work is carried out and documented in accordance with required standards, methods and procedures.

**QUALIFICATION**

|  |  |  |  |
| --- | --- | --- | --- |
| Degree | Board/University | Passing Year | Percentage (%) |
| B.E.(CSE) | UPTU(Lucknow) | 2014 | 73 |
| 12th | U.P. Board(Allahabad) | 2009 | 63 |
| 10th | U.P. Board(Allahabad) | 2007 | 69 |

**PERSONAL DETAILS**

**Date of Birth: 12 April 1993**

**Gender: Male Marital Status: Single**  
**Languages known: English Hindi**  
**Current Location: Gurgaon**

**DECLARATION**

**I hereby declare that the above given information is true to the best of my knowledge and belief.**

**Date: Place: Gurugram (Amit Pratap Singh)**